

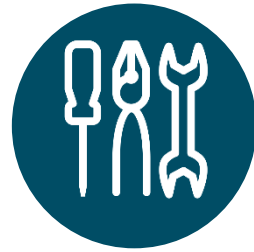
From on-site to remote: Tips to help you feel more confident



Tone Is Everything

Use tone as your main tool & exercise self-awareness to ensure a good experience for all

[Remote interpreters](#) need to calibrate their ear to identify & match fluctuations in tone



Interpreter Protocols

Protocols guide interpreters on what they should or shouldn't do during a call

[NCIHC National Standards of Practice](#)

[IMIA Standards of Practice](#)



Keep Resources Close

Your resources will depend on the target language, but keep them handy!

Some suggestions:

- [MedlinePlus](#)
- **Online dictionary**
- [Drugs.com](#)
- [Linguee](#)
- [Medicare.gov](#)



Stay Connected

Stay connected to other interpreters via online forums to avoid feeling disconnected



VRI Considerations

- Keep your poise
- Use an appropriate background
- Keep note-taking supplies on hand
- Make sure all parties can hear/see you
- Reliable headset
- Professional attire
- Solid internet connection

Need a Language Boost? CLI Can Help!

We offer a [white-label version](#) of our telephone and video interpreting services to keep you connected with your customers.

- We carefully vet, screen & test interpreters
- 230+ audio and 20+ video languages available
- We keep you communicating 24/7/365
- Nearly 24 years of tried-and-trusted remote interpreting experience
- Free usage and training materials
- Web-based VRI can be used on any device
- Easy setup

